

March 20, 2008

Hi Bill,

I'm sure the guys are looking forward to coming home for a short break before the final push to complete the 2008 Florida work. They absolutely deserve it! From my perspective, UWS seems to have found quite a niche in Florida that is most certainly a result of the excellent services you provide.

As you are aware, I have been charged in the past with trying to find competitive quotes for tank inspections in Manchester and have always come away with complete confidence that UWS is the most qualified, thorough, and cost competitive vendor for these vital services. I'm happy to be associated with such a finely-tuned operation that provides critical inspection and cleaning services for the water supply industry and look forward to continuing our relationship in the future.

One of these days we'll have to sit down, have a beer, and reflect!

Best regards,

Dave

MANCHESTER WATER WORKS

David G. Miller, P.E.

Water Supply Engineer

1581 Lake Shore Road

Manchester, NH 03109

(603) 624-6482

(603) 628-6030 (fax)

(603) 674-6764 (cell)

dmiller@manchesternh.gov